

Encinitas Pet Sitting Contract - Short Visits/Dog Walking + Cat Visits (Updated February 2022):

The safety and health of your pet(s) has always been and continues to be our top priority. We thank you for your understanding and cooperation in assisting us in best caring for your furry family. Despite the additional safety and cleanliness measures, of course we'll still make sure your pet(s) also receives the play time and love that he/she/they need.

Thank you for allowing us to serve you and your pet(s)! Please don't hesitate to let us know if you have any questions, doubts or suggestions. Wishing you good health and happiness, -Yumi and Zack

(Please proceed to read the contract, the agreements and sign below)

(a.) Services offered:

Starting June 1, 2020 Encinitas Pet Sitting resumed the following services with elevated safety and cleanliness measures to protect our clients (and their pets, families, housemates, home visitors, belongings) as well as ourselves and our family.:

- **Cat visits**
- **Dog walking and short visits**

Below is an updated contract for the Cat Visits and Dog Walking/Short Visits services that has been revised February 2022.

(b.) Before entering your home:

1. Disinfection of our hands and cellphone(s) before entrance. Our disinfectants may include the following: isopropyl alcohol, hydrogen peroxide, aloe vera gel. Please let us know of any allergies you, anyone else in your home, or your pet(s) may have to these products.
2. We (Yumi and Zack) will decide whether or not we wear disposable gloves when entering your home. It's your (the client's) responsibility to advise us if you'll require us to wear disposable gloves when entering your home. Otherwise we'll use our discretion. In less common occurrences, we may also wear disposable foot coverings. In most cases, gloves will no longer be used. Gloves and foot coverings may be vinyl, PVC, nitrile or other rubber/plastic materials. Please let us know of any allergies you, anyone else in your home, or your pet(s) may have to these products.

No cleaning products will be applied directly to your pet(s). However, your pet(s) and/or home may come in contact with our disposable PPE (item #2 above) and could come in secondary contact with recently, previously-applied hand sanitizer or disinfectant spray (item #1 above). As detailed below (in section e), when necessary, we'll also directly disinfect items of your home using small isopropyl disinfectant wipes.

Additionally, please let us know if there may be any surfaces/items in your home that may be compromised/damaged by the use of the previously mentioned cleaners/solutions/products. Otherwise, if not notified of such items in your home, we will not be held responsible for damage to such surfaces/items caused by PPE or cleaners we've used.

(c.) For dog short visits/walks:

We will check all open areas and rooms in your home to make sure your dog(s) hasn't had any accidents or gotten into anything. As always, we recommend your dog(s) have restricted access to rooms in your home to lower the chance that they get into something and also, now to limit the areas that we'll need to check.

We will limit our contact with items in your home and will clean applicable items after use/contact. All of our personal belongings will remain in our pockets or otherwise stored when not in use.

(d.) For cat visits:

We will take care of all necessities and check all open areas and rooms in your home to make sure your cat(s) hasn't had any accidents or gotten into anything. As always, we recommend your cat(s) have restricted access to rooms in your home to lower the chance that they get into something and also, now to limit the areas that we'll need to check. We will limit our contact with items in your home and will clean applicable items after use/contact. All of our personal belongings will remain in our pockets or otherwise stored when not in use.

(e.) Upon leaving your home:

When necessary, we will disinfect your door handle/knob and other items with which we've had contact. We will disinfect our hands and cellphones between visits. Updates may be delayed to maximize interaction with your pet(s) while visiting, which may cause us to send updates after leaving your home.

(f.) Our recommendations/requirements of you:

Please leave everything that we'll need access to, such as pet food, bowls, toys, cat box & cleaning items in easily accessible places, if possible. Payment should be made via the Encinitas Pet Sitting online portal (www.encinitaspetsittingportal.com) (<https://hello.dubsado.com/public/client/portal/5e209af0bce845719f7bd086>), or via Venmo, if possible. If paying in cash or check, please leave it inside a marked envelope.

We kindly suggest all of our clients practice social distancing for the safety of everyone. We have family and clients that are elderly and/or otherwise vulnerable and we must do our best to protect everyone.

We prefer there be no visitors to the inside of your home while we perform services.

We prefer you wear a mask while indoors with Yumi and/or Zack.

We may check in with you before the service to make sure you and other people in your home are, to the best of your/their knowledge, healthy and COVID-19 symptom-free. We're continually monitoring our health and are taking appropriate measures to reassure that we're healthy, non-carriers of COVID-19 and we kindly expect our clients to do the same.

We reserve the right for any reason to refuse service.

(g.) Hours of service:

Though subject to change, our current visit hours are generally 7 - 11 a.m. and 4 - 8 p.m. (7 days a week)

Busy seasons and schedule conflicts may cause us to arrive earlier - as early at the 6 a.m. hour, or later - as late as the 9 p.m. hour on occasion.

If you know that earlier or later arrival may cause issues (i.e. community gate access hours, alarm system settings, etc.) please let us know. Otherwise, especially in the case of cat visits or flexible dog visits, know that we may be arriving during these earlier or later hours, but generally sometime within the general hours mentioned above.

The client and Encinitas Pet Sitting will communicate hours specific to the needs of all parties.

Contact hours: While in service to your pet(s), we're available for you to contact us 24/7. While not in service to your pet(s) we will respond to you generally within a day with slower response coming over weekends.

(h.) Payment and cancellation/refund policy:

Encinitas Pet Sitting will require the half-payment down ahead of time to reserve the service. This half-payment (or full-payment if you decided to pay in full ahead of time) will be fully refunded upon your cancellation, up to 72 hours before the first day of service. If you cancel service within 72 hours of the first day of service, this half payment will not be refunded. If you decided to pay in full before the service, we will refund the second half to you.

Invoices will be sent to your client portal (www.encinitaspetsittingportal.com (<https://hello.dubsado.com/public/client/portal/5e209af0bce845719f7bd086>)) and emailed to you. The other half of payment will be paid after the service is complete. If you desire, you may pay both halves (pay in full) before service.

The client portal accepts all major cards and PayPal payments. You may also pay using Venmo to @encinitaspetsitting (purple logo). If you desire to pay with check or cash, we can arrange the first half-payment via pickup/dropoff or mail. The second cash/check payment would be left at your home in a marked envelope for our pickup during service.

We won't charge any cancellation fees if the reason for cancellation is related to COVID-19.

In the rare event that Encinitas Pet Sitting must cancel, we will let you know as soon as possible and payment(s) you've made toward the service will be refunded in full. We will inform you of our inability to serve you at the first sign of doubt.

Current prices are posted on our website: encinitaspetsitting.com ([//encinitaspetsitting.com](http://encinitaspetsitting.com)) and are subject to change and holiday charges.

(Please proceed to agreements and signature below)

Agreements:

<u>Initials</u>	I have read and fully understand the contract in its entirety (sections a through h).
<u>Initials</u>	I have read and understand all above statements (in red font in section b) referring to possible allergies/reactions to the following substances: Vinyl, PVC, nitrile or other rubber/plastic materials, isopropyl alcohol, hydrogen peroxide, aloe vera gel.
<u>Initials</u>	I have read and will do my best within my power to comply with the recommendations/requirements requested of me as well as payment policies (in

sections f, g, h).

Initials _____

Encinitas Pet Sitting will not be held responsible for sickness/suffering/death (including caused by COVID-19) that I, my family, my housemates, my pets or anyone who comes in contact with me, my family, my housemates, or my pets may experience after the Encinitas Pet Sitting visit(s) to my home and pet(s).

Signatures:

I understand and agree to the terms and conditions of this contract, including the four above initialed items. This contract is effective in perpetuity or until I sign a new version of this contract.

First Name _____

Last Name _____

Signature

Mayumi and Zachary Thieman of Encinitas Pet Sitting understand and agree with all of the above and will perform their duties per the contract.

First Name _____

Last Name _____

Signature
